



Child & Family Wellbeing Committee

February 10, 2021

1-2:30 pm

Join by Zoom:

<https://zoom.us/j/409812744>

Dial by your location

+1 669 900 6833

Meeting ID: 409 812 744

Attendees: Carrie Prechtel, Susan Fischer-Maki, Samantha Watson, Riki Rosenthal, Bethanee Grace, Diana Bennington, Mary Hough, Lana McGregor, Lisa O'Connor, Jennifer Gustafson, Laura Balestreri, Louise Horn, Linda Otto, Laura McKeane

Hub Staff: René Brandon, Teresa Slater, Chelsea Reinhart, Vicki Risner

Agenda

Welcome and Introductions

Connect Oregon via Unite Us

See Attached: *Connect Oregon Network Packet*

Progress To-Date - Internal CCO Use + Clinical Engagement + CBO Engagement

- In the implementation process for Unite Us
- Community information exchange
- Doing this to better connect families so they don't have to retell their stories
- Users will create a profile as a community organization, then can send out a referral to multiple organizations as the needs of a family are identified
- Will document all the places where the participant is receiving assistance
- Consent is given to share information
- Different organizations will have limited specific information as preset in the system
- One group for health care providers and a group for CCO's and community members
- Free to use; CCO's covering the cost
- The data that can be pulled from it to track trends. How effectively we are meeting the needs of families in the community
- Go live is expected for April 2021
- Demo meetings will be available beforehand.

- Dates to come
 - **Let Susan, Carrie or Sam know if you want to participate in a demo**
 - Feel free to share broadly
 - Chelsea will contact Momone directly regarding potential partners to share information with about demos. Momone.maley@uniteus.com
- Additional meetings will be held for more input and sharing information
 - The difference between 211 and Unite Us this is that 211 is passive and is used by both individuals and community partners; Unite Us is used by community partners to provide comprehensive support to a family by using the CIE with other partners.
 - Unite Us will have all the info in one place, you can trace whether the connection was made and whether a got what they needed. Were there more needs identified? Actions pending?
 - This will be on ongoing agenda item for the next few months.
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Appreciative Inquiry: What are SOELS's hopes and goals for meeting on 02/23 With Heidi McGowan, Rogue Hub partners, CCO leadership and Unite Us Leadership?

- The Rogue Hub is a closed loop referral system of partners that has been working together for a few years, using a closed loop referral platform called Reliance
- Rogue Hub partners are considering how/if to move from Reliance to Unite Us; hoping for a smooth transition
- Leadership of the organizations using this system engaged for this meeting in a collaborative spirit
- Expectations and agreements interface with the new program/project
- Come to common understanding for what definitions will mean
- Ensure a smooth transition, clarify questions

Kindergarten Readiness Incentive Measure for CCOs

Brief History of Measure's Development <https://www.oregon.gov/oha/HPA/ANALYTICS/Pages/KR-Health.aspx>

Proposed 2022 Measure + Pilot Process (through April)
https://www.oregon.gov/oha/HPA/ANALYTICS/MetricsTAGMeetingDocuments/4.%20Final%20HAKR%20Pilot%20Overview_012521.pdf.pdf

Move us towards a CCO level incentive measure. CCO will engage with partners to plan how to do effective community engagement for how families can connect with support after a screening has been made, with regards to the capacity of the system.

There will be a series of meetings discussing what's realistic for the region. Our community is ready for this. An eye for equity. Rural and urban settings. Building on existing systems already in place instead of reinventing them.

Rene: We would be happy to help convene any discussion forums if helpful. Continue to use this committee as it rolls out. As questions are developed, we would be happy to send out surveys to partners.

Teresa: Early Learning and K-12 PLT's might have good input. We will meet again in April. I could email them before hand, if necessary. Do you have specific questions for me to share?

Susan: To lean on this group after each of the meetings will be helpful.

Teresa: 80-90% expressed that they wanted to participate in more workgroups. Even once a month. To be included on emails, surveys. The group of 30-40 educators are very engaged and want to be involved.

Susan: Elaina would be happy to do a forum to share this with them. Bringing the wisdom of our early learning partners is key to this to make real change.

Laura: as a pediatrician, we can do all sorts of screenings for health care. When they screen positive we make referrals, but do not get consistent feedback as to what happens next.

Rene: Is it who you are sending them to does not have the capacity and so the child is not getting the service? Or is it that the health care providers don't have all the resources possible to connect families to the correct resource?

Laura: We don't have a lot of connectivity. We hear "just have the parent call us" from service providers. We want to close the loop so that we can refer and have community services reach out to the patient.

Rene: That's it, Laura. There isn't that warm connection, warm referral that makes sure that families aren't dropped. That is what the Closed Loop Referral System can do.

Sam: Laura, we have heard so much of that from our providers. As we look at universal screening, the challenges are what do we do when we get a positive screening? We definitely want to look at how we can support the network with implementation of workflows, etc.

This Incentive Measure will be an ongoing agenda item for the next few months.

Other Business:

Carrie asked about parent participation for this committee. Rene/Teresa will check in with Alba.

Laura: If anyone has staff members that haven't yet been able to get a COVID vaccine and want one, please reach out to me and I will try to connect you with the clinics that are giving it.

lbalestreri@roguech.org

FUTURE TOPIC - SHARE Initiative - <https://www.oregon.gov/oha/HPA/dsi-tc/Pages/SHARE.aspx>

Next Meeting:

March 10, 2021

1-2:30 pm