

## REPORTING CHILD ABUSE AND NEGLECT

- Call 911 immediately if you see abuse happening.
- Report to DHS/Child Welfare if you suspect abuse:
  - Jackson County                      541-776-6120 or 866-840-2741
  - Josephine County                      541-474-3120 or 800-930-4364

## CONCERNS OR COMPLAINTS ABOUT A PROVIDER

**Contact the Office of Child Care to see if there have been any valid complaints against a licensed provider you are considering.** Taking this step is another important way to get as much information as possible about providers before making a decision.

**Be aware that the Office of Child Care is able to provide more detailed information over the phone than is listed on the website. Contact the Office of Child Care at 1-800-556-6616 or check the Office of Child Care website: <https://oregonearlylearning.com/parents-families/making-a-complaint/>**

To **report regulatory issues or concerns** regarding health and safety contact the Office of Child Care at 1-800-556-6616 or check the Office of Child Care website: <https://oregonearlylearning.com/parents-families/making-a-complaint/>

## CHILD CARE RESOURCE NETWORK CAN HELP YOU DECIDE WHAT TO DO

Call: 1-800-866-9034 or (541) 776-8590, ext. 1126

Email: [CCRN@soesd.k12.or.us](mailto:CCRN@soesd.k12.or.us)

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