

REPORTING CHILD ABUSE AND NEGLECT

- Call 911 immediately if you see abuse happening.
- Report to DHS/Child Welfare if you suspect abuse:
 - Jackson County 541-776-6120 or 866-840-2741
 - Josephine County 541-474-3120 or 800-930-4364

CONCERNS OR COMPLAINTS ABOUT A PROVIDER

Contact the Office of Child Care to see if there have been any valid complaints against a licensed provider you are considering. Taking this step is another important way to get as much information as possible about providers before making a decision.

Be aware that the Office of Child Care is able to provide more detailed information over the phone than is listed on the website. Contact the Office of Child Care at 1-800-556-6616 or check the Office of Child Care website: <https://oregonearlylearning.com/parents-families/making-a-complaint/>

To **report regulatory issues or concerns** regarding health and safety contact the Office of Child Care at 1-800-556-6616 or check the Office of Child Care website: <https://oregonearlylearning.com/parents-families/making-a-complaint/>

CHILD CARE RESOURCE NETWORK CAN HELP YOU DECIDE WHAT TO DO

Call: 1-800-866-9034 or 541-842-2610

Email: CCRN@soesd.k12.or.us

In person: Go to the Child Care Resource Network office

35 S. Bartlett Street
Medford, OR 97501
(corner of 8th & Bartlett Street)

Website: www.ccrnso.org